



अनुसंधान एवं योजना
RESEARCH & PLANNING DIVISION
No: 358
17/3/17
15



विशाखपट्टणम पोर्ट ट्रस्ट / VISAKHAPATNAM PORT TRUST
यातायात विभाग / TRAFFIC DEPARTMENT

TO
All Port Users.

सं NO.ITRA/GEN/FCPGRMC
दि. Dt. 14.3.2017.

परिपत्र /TRADE CIRCULAR NO. 740

विषय **Sub:** Grievance Management System on VPT Website – Reg.

This is to inform all the Port users that the Grievance Management System was updated and posted on VPT Website at the right side of the web page. As soon as the grievance is lodged, a unique number will be generated and an email will be sent to the user who lodged grievance. The grievance can be tracked by the lodger of grievance with the unique number.

The Trade is hereby requested to make use of the facility provided and help the Port in progress.

[Signature] 14/3/17
यातायात प्रबंध
TRAFFIC MANAGER

- C/- PS to Chairman for kind information of Chairman
- C/- PS to Dy. Chairman for kind information of Dy. Chairman
- C/- President, Visakhapatnam Stevedores Association, Vsp.-for information.
- C/- Visakhapatnam Steamship Agents Association, Vsp- for information
- C/- Visakhapatnam Charter Ship Agents Association, Vsp- for information.
- C/- President, Visakhapatnam Customs Clearing & Forwarding Agents Association, Visakhapatnam. – for necessary action.
- C/- All Officers of Traffic Department – to login to the website and view / reply the grievance. In the VPT system, the website is www.vizagport.com.vptdomain.local and outside VPT, the web address is www.vizagport.com
- ~~C/- Dy. Director (R&P) – for necessary action to hoisting on to VPT web site.~~
- C/- Shipping Asst.- for necessary action to send email to all trade.

GRW
Pls update in VPT web file
by
14/3/17